



## TERMS OF SERVICE

Welcome to [digidox-store.site](https://digidox-store.site) (the "Website"), operated by DIGIDOX, a merchant on Kinguin. By accessing or using this Website, you agree to these terms of service ("Terms"). If you do not accept any part of these Terms, please refrain from using the Website.

### **1. Code Redemption Process**

1.1. Users must follow the specific account redemption steps provided on the Website. Clear instructions will be available to assist you throughout the process.

1.2. Users are required to enter accurate information and adhere to any additional instructions to complete the account redemption successfully.

1.3. If any errors or issues arise during the redemption process, users should promptly report them to our customer support team for assistance.

### **2. Account Product Delivery**

2.1. Accounts will be available and delivered via the Website.

2.2. We will make reasonable efforts to ensure delivery within the specified time-frame. However, we cannot guarantee immediate or exact delivery times.

2.3. Users must provide accurate and up-to-date contact information during the redemption process to ensure successful delivery.

### **3. User Responsibility**

3.1. Users are responsible for providing accurate and complete information during the redemption process.

3.2. Users must maintain the confidentiality of their account credentials and take steps to protect them from unauthorized access.

### **4. Account Validity & Authenticity**

4.1. DIGIDOX guarantees that all accounts sold on the Website are legitimate and sourced from reputable providers.

4.2. Accounts provided will be valid and grant access to the intended product or service, subject to the specific terms and conditions of the product.

### **5. Refunds and Exchanges**

5.1. Customers can return the account and get an instant refund (Kinguin, applicable only to this platform, not applicable to other platforms). Instant refunds will not apply if: - The customer makes changes to the account (changes email, password, region, currency, etc.) - The customer launches the game - The product is a subscription account (redeemed via the Website).

5.2. Exchanges may be considered under specific circumstances, subject to our sole discretion and the availability of alternative accounts.

5.3. Users must report any issues or request an exchange within the specified timeframe and provide appropriate evidence of account malfunction, as determined by our customer support team.

### **6. Account Security**

6.1. Users are responsible for safeguarding their account credentials.

6.2. Appropriate measures must be taken to prevent unauthorized access to the account.

### **7. Limitations and Liability**

7.1. DIGIDOX is not responsible for any direct or indirect damages, data loss, or other issues resulting from the use of purchased accounts. Accounts are sold as brand-new with no prior usage. If the buyer engages in cheating, changes the account region, or violates the Platform Agreement, any resulting bans will be the buyer's responsibility. Ownership of the account transfers to the buyer upon delivery, and it is their responsibility to keep the account secure.

7.2. Users acknowledge that using the Website and redeeming accounts is at their own risk.

### **8. Intellectual Property Rights**

8.1. All content on the Website, including text, images, and processes related to account redemption, is protected by intellectual property laws.

8.2. Users may not reproduce, modify, distribute, or exploit any content from the Website without prior written permission.

## **9. Privacy Policy**

9.1. When you place an order, we collect your Order ID from Kinguin and Code received.

9.2. Your data will not be sold, shared, or disclosed to third parties, except as required for order fulfillment.

9.3. Collected data is used solely for processing your order, providing support, and communicating with you about your purchase. [Data Security](#)

9.4. We employ reasonable measures to protect your personal data from unauthorized access, alteration, or misuse. However, no online data transmission or storage system is entirely secure, and we cannot guarantee absolute security. [Third-Party Links](#)

9.5. The Website may contain links to third-party sites. DIGIDOX is not responsible for the privacy practices or content of these sites. We recommend reviewing their policies before sharing any personal information. [Children's Privacy](#)

9.6. The Website is not intended for children under 13. We do not knowingly collect personal data from children. If we inadvertently do so, please contact us, and the data will be promptly removed. [Policy Updates](#)

9.7. DIGIDOX reserves the right to update this Privacy Policy at any time. Changes take effect immediately upon posting on the Website. Users are responsible for periodically reviewing the policy for updates.